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HOW ORP EVALUATES ISM EFFECTIVENESS AT THE TANK FARMS

Ami B. Sidpara
Assistant Manager for Operations
Phone - (509) 376-0933



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AGENDA

- **Background**
- **ORP Organization**
- **Strategy**
- **Annual CHG ISMS Assessment**
- **Performance Indicators**
- **Self-Assessment Program**
- **Management Walkthroughs**



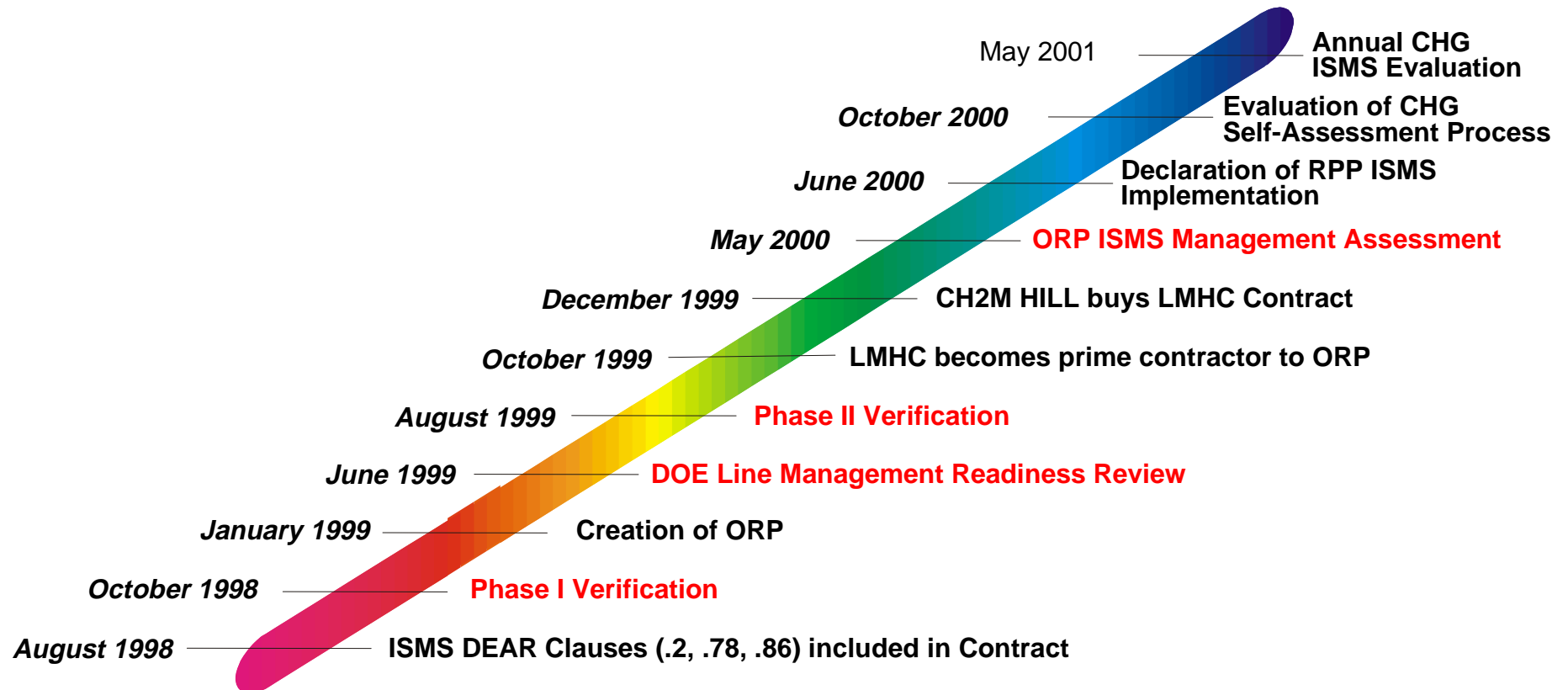
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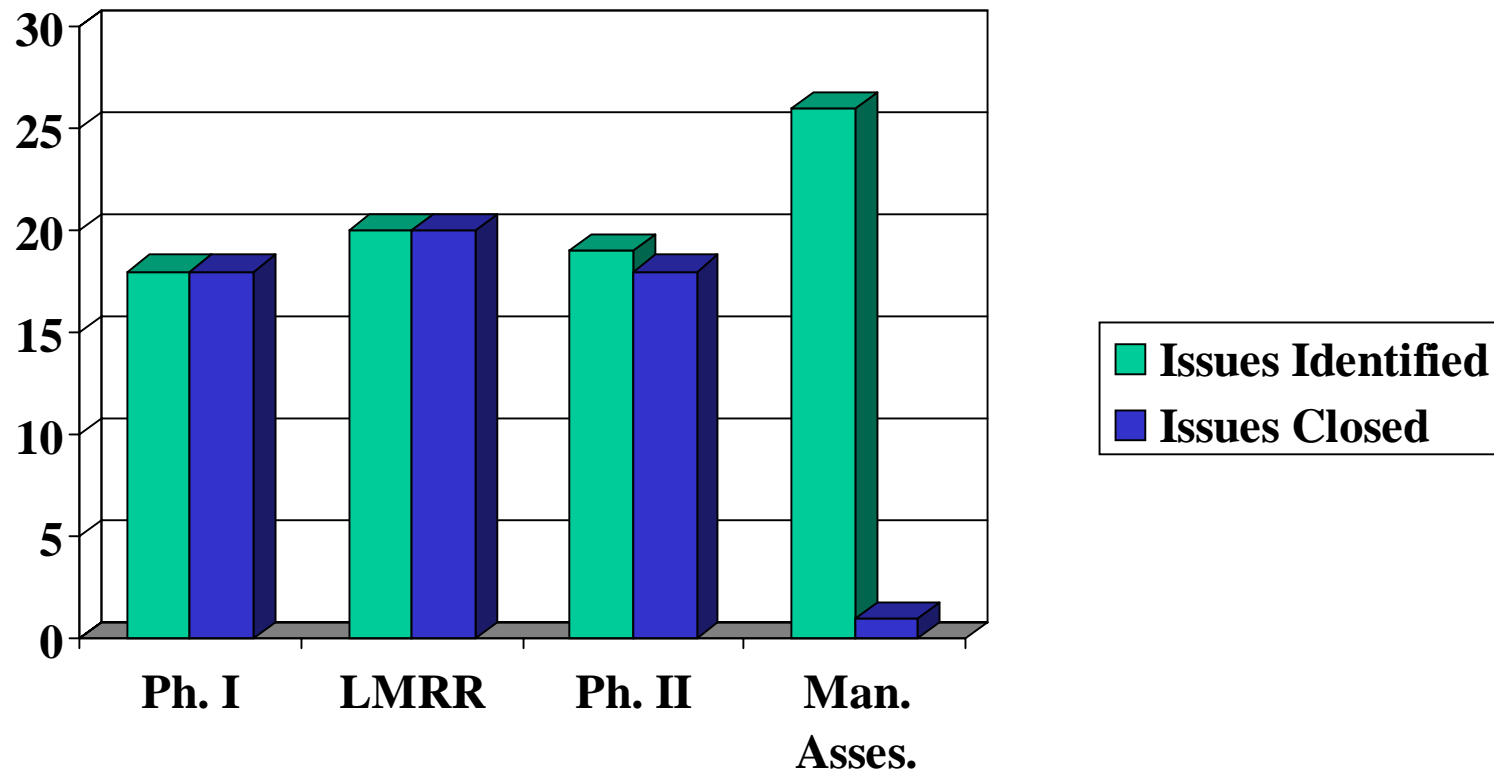
BACKGROUND

- **ISMS DEAR Clauses – Incorporated in Contract August 1998**
- **Timeline of ORP ISM Events Since DEAR Clause Was Added to the Contract.**
- **Corrective Action Status of Past Findings from Various ISMS Reports.**

Time Line of Significant ISM Related Events at Tank Farms



Status of Open Issues from Past ORP Assessments at Tank Farms





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ORP ORGANIZATION

- **ORP Organization Chart**
- **AMO Organization Chart**
- **ORP Manager's Commitment**
- **ORP Manager's Involvement**
 - **Monthly Visits in the Field with Facility Representatives (FR)**
 - **Direct Communication in the Field with FRs**
 - **Weekly Notification of FR Identified Issues.**



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STRATEGY

- **MAP FY 2001 Assessments**
- **Annual CHG ISMS Assessment**
- **Sorting and Trending of Findings**
- **Contractor's Performance Indicators**
- **Emphasize Field vs. Paperwork**
- **Occurrence Reports**
- **SSFI**
- **Mission Oriented Assessments – Does our MAP Reflect ORP's Long Term Mission?**



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Annual CHG ISMS Assessment

- **Use ISM Guidelines – DOE G450.4-1A**
- **Address Corrective Actions From Previous Management Assessment of May 2000**
- **Address Sorted and Tracked Data From Individual Assessment Reports**
- **Staffing – Two ORP FRs, Off-site FR, ISM Coordinator, HQ Rep, Union Rep, Tribal Rep**

Total Recordable Injury/Illness Rates

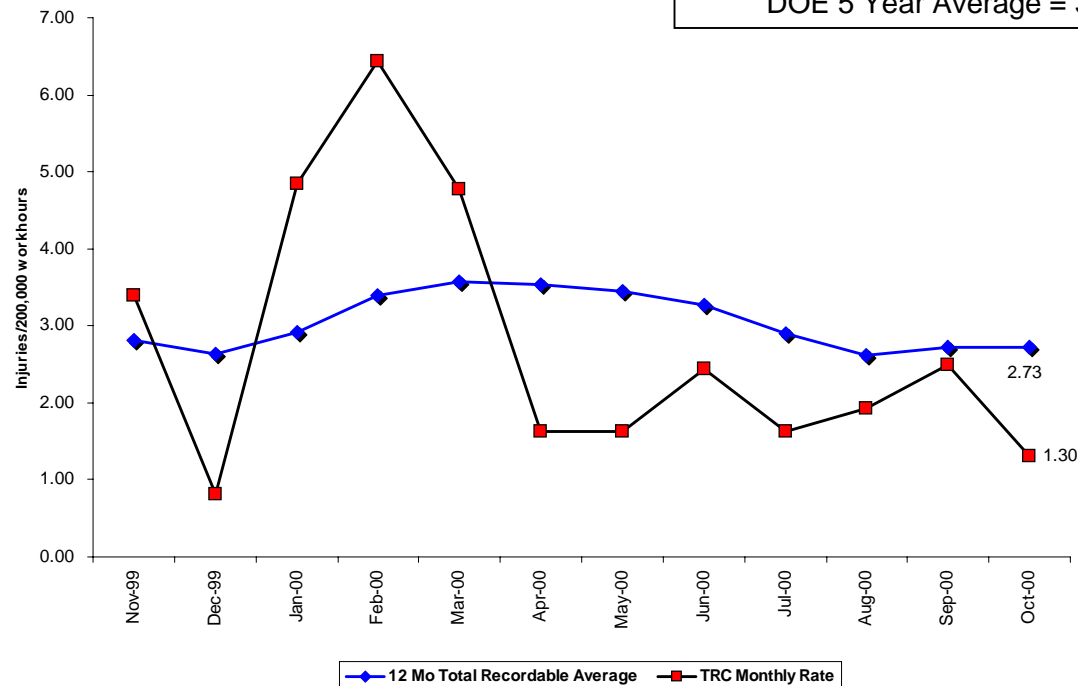
- Senior Management attended Dupont safety training.

- Employees participated in Communicate the Commitment Day.

- Revised procedure for Responding to Occupational, Injuries, Illnesses, and Accidents so that near-misses are also reported and investigated.

12 Month Rolling Average

DOE 5 Year Average = 3.30



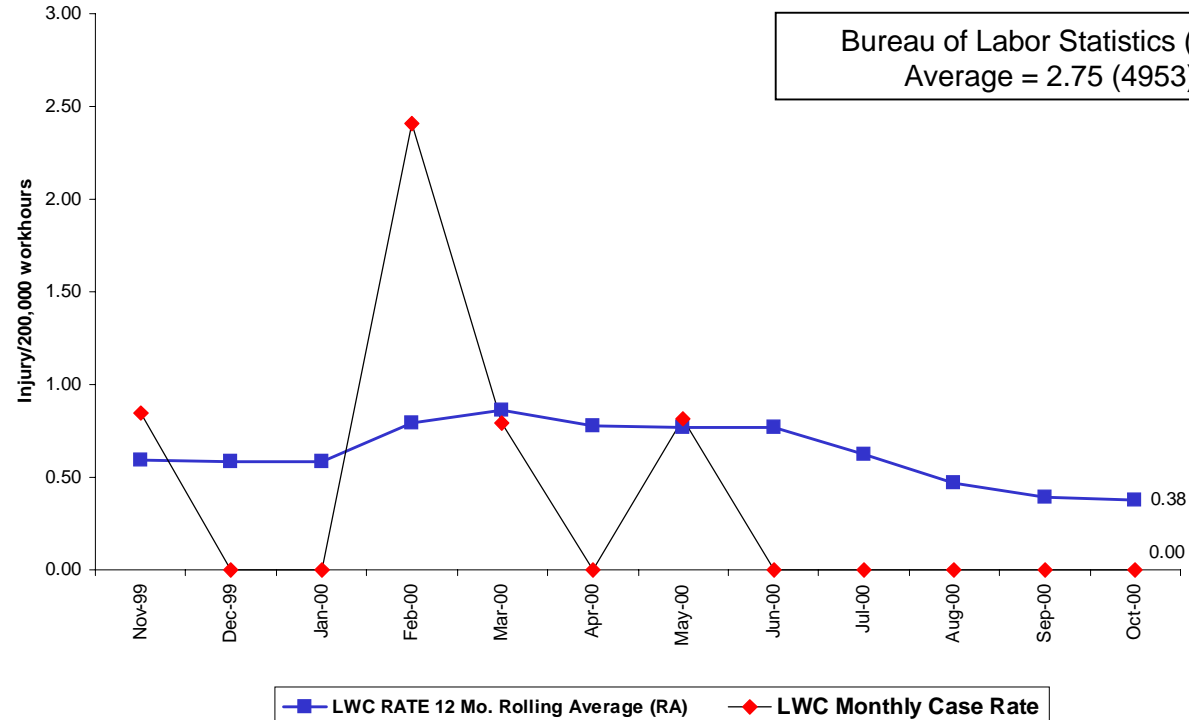
Lost Workday Case Rate

12 Month Rolling Average

DOE 5 Year Average = 0.68

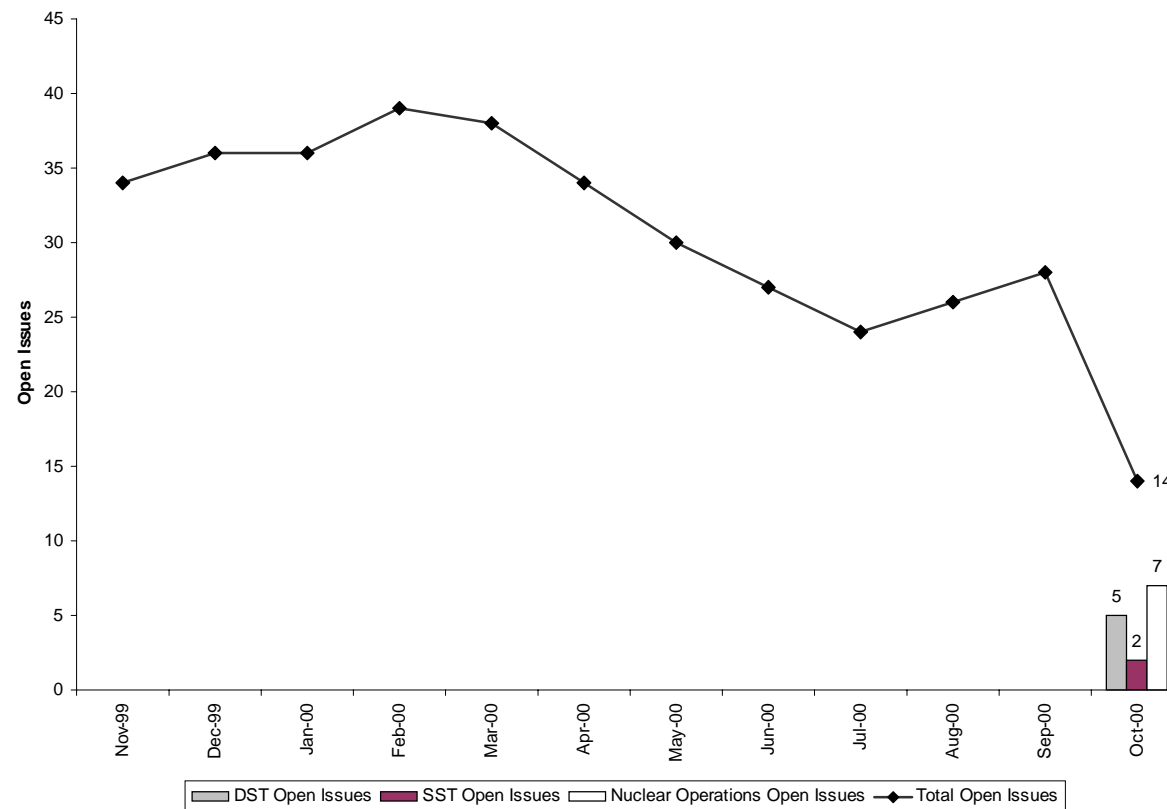
Bureau of Labor Statistics (BLS)
Average = 2.75 (4953)

- Senior Management attended Dupont safety training.
- Employees participated in Communicate the Commitment Day.
- Revised procedure for Responding to Occupational, Injuries, Illnesses, and Accidents so that near-misses are also reported and investigated.



Safety Issues Backlog

- Project-Level Safety Councils have worked together to close open safety issues.





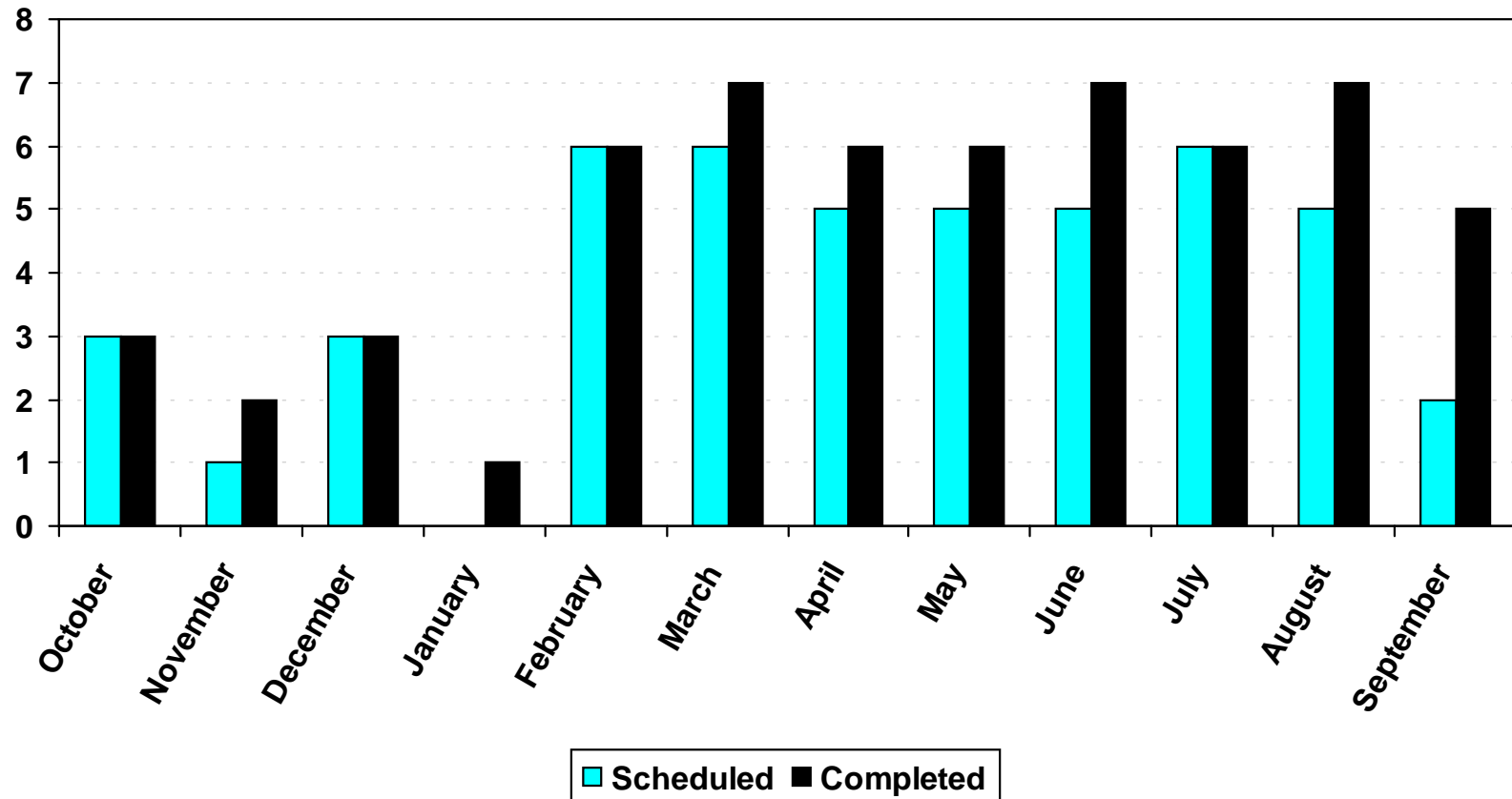
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SELF-ASSESSMENT PROGRAM

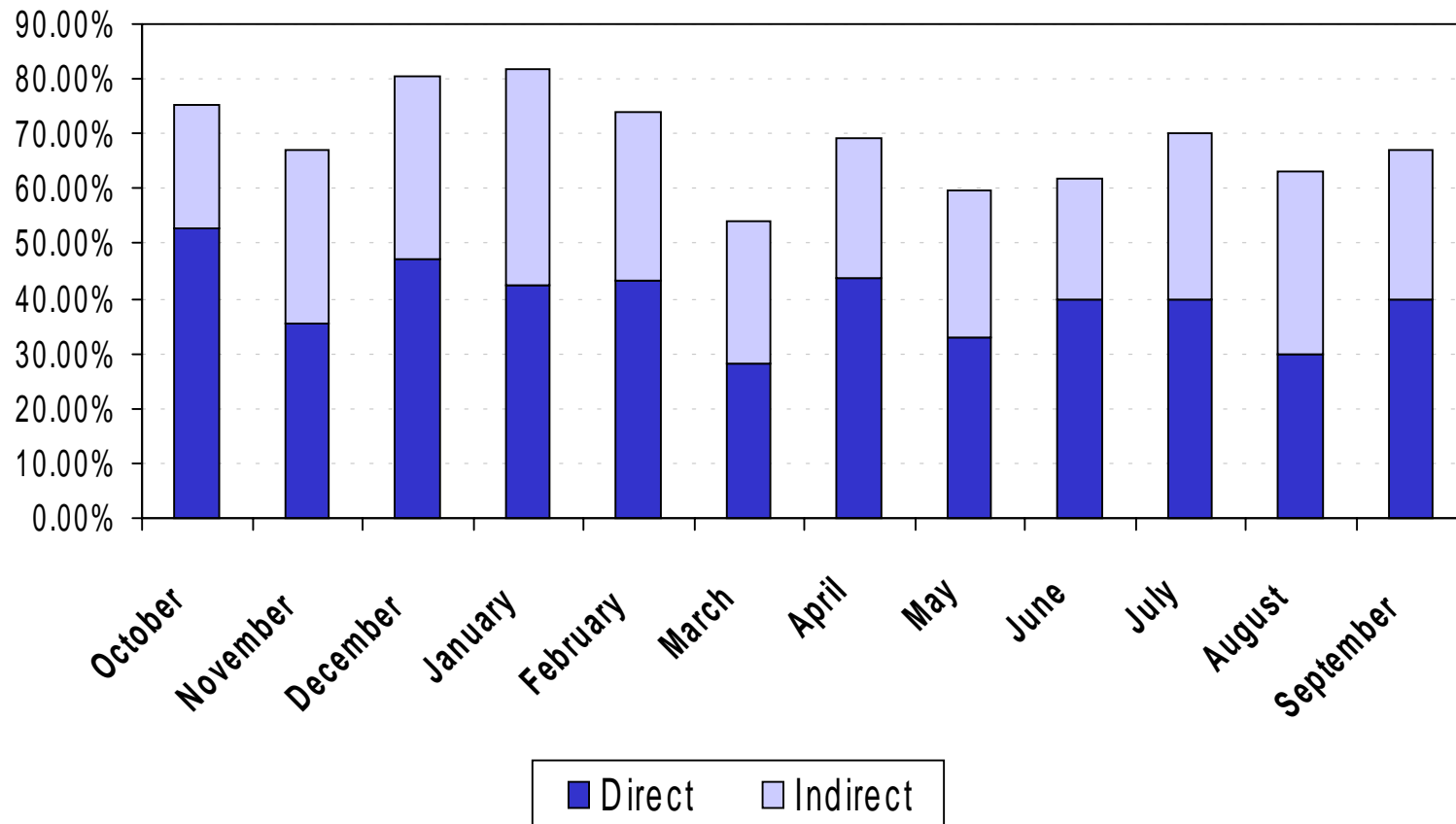
- **Tank Farm Oversight Division Self-Assessments**
 - **Performance Indicators**
- **Office of Assistant Manager for Operations (AMO) Self- Assessment**
 - **Major Issues and Findings**

Assessment/Surveillance Progress FY 99/00



Field Time Percentage FY 99/00

Goal is 60%





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MANAGEMENT WALKTHROUGHS

- **ORP Management Expectations**
- **AMO Expectations**
- **Individual Performance Plans**



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INTERACTION WITH CH2M HILL HANFORD GROUP MANAGEMENT

- **Paul Bemis - Sr. Vice President for Environment,
Safety, Health and Quality**
- **Mike Payne - Sr. Vice President and Chief
Operations Officer**
- **Bi-Weekly Management Interface - Operations**



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POINTS OF CONTACT

Ami B. Sidpara

Assistant Manager for Operations

ami_b_sidpara@rl.gov

(509) 376-0933

Chris Sorensen

ISM Coordinator

r_c_chris_sorensen@rl.gov

(509) 372-3294